

Transforming customer care into a competitive advantage is easier when **the odds are in your favor.**

More than 300 corporations have relied on our experience to transform their customer care operations into a competitive advantage. Along the way, we've created and documented proven best practices and processes that will ensure your success. In fact, we guarantee it. Applied experience. Guaranteed results.

Visit convergys.com/advantage to download a copy of "Managing Transformation with Confidence" or call us at 1-800-344-3000 to learn more.

