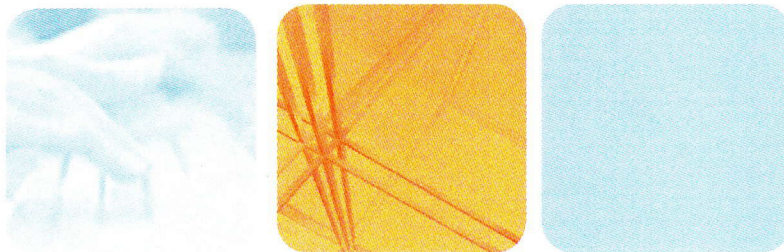


Knowledge Management Services

Go Beyond Simple Measurement

- Implement high performance analytic solutions
- Build customer satisfaction and loyalty
- Improve business processes
- Increase profitability



CONVERGY'S